



Request Form to Exercise Right of the Data Subject (Objection to the Collection, Use or Disclosure of Personal Data)

1. Data subject

Name-surname Identification card/Passport No.
Building/Village Floor No. Moo Trok/Soi
Road Subdistrict/Tambol District/Amphur
Province Postal code Mobile
Tel Email Address

Acknowledge results of the request/consideration and process by:

- Email provided to KTB or Email
- Postal service
 - Registered address (on KTB database) Contact address (on KTB database)
- Contact channel and SMS
 - Telephone#1 Telephone#2

The relationship between the data subject and KTB

- Current customer Existing customer Business partner Service provider/distributor
- Visitor Website/application user Other.....

2. Authorized person of the data subject

Name-surname Identification card/Passport No.
Building/Village Floor No. Moo Trok/Soi
Road Subdistrict/Tambol District/Amphur
Province Postal code Mobile
Tel Email Address

- Person exercising parental power of a minor
 - Father Mother Legal guardian
- Curator of an incompetent person
- Authorized person

(* Minor means a person under 15 years of age and not of legal age by marriage, or not a sui juris pursuant to Section 27 of the Civil and Commercial Code.)



3. Identification document

To ensure that KTB can process your request, please submit your identification document to authenticate your right under the Personal Data Protection Act B.E. 2562 (“PDPA”) to object the collection, use or disclosure of personal data. KTB reserves the right to decline any request without sufficient proof of identity.

3.1 Data subject

- Certified copy of national identification card with religion and blood type information redacted (Thai) or passport (foreigner)

3.2 Authorized person of the data subject in 2.

- Certified copy of evidentiary appointment of the authorized person of the data subject (legal guardian, curator or attorney)
- Certified copy of national identification card with religion and blood type information redacted/passport or birth certificate/house register (minor data subject); and
- Certified copy of national identification card with religion and blood type information redacted/passport of the authorized person of the data subject

4. Purpose for the exercise of right for KTB’s consideration

4.1 Purpose for the exercise of right

Please specify the purpose for the exercise of right:

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Please provide as much information about the collection, use and/or disclosure of your personal data: service, department, related person or incident, time date name or type of the document, reference and any information that may assist KTB in processing your request.

4.2 Product

- Unspecified product
- Product specified below

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5. Right to object to the collection, use or disclosure of personal data

I hereby exercise my right as the data subject/authorized person of the data subject:

- To object the disclosure of personal data by KTB to the following:
 - Affiliated company:
 - Business partner:
 - Other:

To object the use of my personal data by KTB for Direct Marketing of insurance or mutual fund by:

- To object the delivery of letter/Email/SMS to offer any product by KTB on a legitimate interest basis
- To object a contact by KTB for surveys, feedbacks, or market demand studies on a legitimate interest basis
- To object the use of my personal data to offer any product by KTB on a legitimate interest basis
- To object the use of my personal data provided to KTB for research/analysis for improvements of KTB's services/products on a legitimate interest basis
- To object the use of my personal data provided to KTB for scientific, historical or statistical research
- To object the use of my personal data provided to KTB for other purposes:

6. Reservation

6.1 The request to exercise your right may be limited by conditions and exemptions under the applicable law and KTB may find it necessary to decline your request to comply with the related law in the following cases:

6.1.1 KTB collected the personal data on a legitimate interest basis or for public interests where KTB can prove such collection, use or disclosure of personal data is lawful or preceding over your right or to establish, carry out, exercise or defend legal claims.

6.1.2 KTB collects, uses or discloses personal data for the purpose of scientific, historical or statistics research and as necessary to public interests.

6.1.3 KTB must decline your request according to the law or court order.



6.1.4 Your request is unreasonable such as you have no right to request or you have repeatedly requested the same or similar right without a reasonable cause.

6.2 When KTB receives a request to exercise any rights from you, KTB will process such request as soon as possible and will inform you of the status of your request.

6.3 If KTB declines your request with reasonable grounds and lawfully according to 6.1, KTB will inform you of the reason of such decline through the channel specified in 1. in this form; by delivery to the data subject at the address or Email address in 1. or to the authorized person of the data subject at the address or Email address in 2. Whereby, KTB is not liable for any loss or misdeliver by the postal service, or disclosure of data to and by your family members.

6.4 KTB may contact you to collect additional information or document if your request is ambiguous or you did not provide sufficient information or document for KTB to process your request.

7. Declaration of the data subject/authorized person of the data subject

I hereby declare that the information provided in this request for to exercise right is true and I am the data subject or authorized person whose name appears in this request form. I understand that KTB must authenticate my identity to prevent unlawful exercise of the data subject's rights and KTB may contact me for additional information. I also understand that my request will not be processed until KTB has received all necessary information. I understand that KTB does not charge for this request and I agree to be charged by KTB a reasonable fee to process my repeated or unreasonably excessive request.

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(.....)

Submission channel

Please submit your filled-out request form via email at: right.dp@krungthai.com

or via postal service at:

Data Protection Office (DPO), Data Protection Department

No. 35 Sukhumvit Road, Klongton Nuea Subdistrict, Wattana District, Bangkok 10110

Please contact the Data Protection department for any query or to follow up on the results at Tel: 02-2083333 ext. 6335, 6337 or Krungthai Contact Center 02-111-1111 (24-hour)

Remarks: You must first contact Krungthai Contact Center 02-111-1111 for identity verification before submitting this request form through the specified channels.